



**Premium support**

**Personal support &  
continuous monitoring  
for improved IT security**

# Premium support

For many organizations, working with vulnerabilities poses a challenge both in terms of resources and competence. To meet this challenge, Holm Security offers comprehensive and personal support and follow-up. With our premium support you are in safe hands and get the most out of your investment in our platform for continuous and automated vulnerability assessment.

## Qualified support

With our premium support, you get support from our experts in our Customer Success team and our security specialists. They support you regularly and are available whenever you have questions, as well as hold meetings regularly with your team. With this structure you are guaranteed a successful strategy to strengthen your IT security, today and in the future.

## Coordination with collaboration and outsourcing partners

Our premium support is not only for you as a customer, but also for your collaborative and outsourcing partners. We ensure effective cooperation between the various parties. We also offer several technical support functions such as Organizer.

## Follow-up meetings

An important feature in our premium support is ongoing follow-up meetings that are held quarterly, or more often, when needed. At the meetings, we offer advice on how to remedy vulnerabilities, work strategies, routines and prioritization, as well as train and inform you about product news.

## Support alternatives

Unless otherwise agreed, support and reconciliations take place via e-mail, telephone and web meetings.

	Standard support:	Premium support:
Product support	✓	✓
Analysis and advice concerning vulnerabilities		✓
Advice on working methods and routines		✓
Continuous follow-up meetings		✓
Continuous training		✓

## Market-leading vulnerability assessments

**Holm Security is a challenger in automated and continuous vulnerability assessments.**

Our Holm Security VMP platform offers the ability for everyone to effectively take control of the security of their networks and systems. But we also offer innovative solutions to assess how secure your users are. Our platform is easy to use and you get extensive support from our support staff and security experts. An investment in our platform is, in short, a smart and efficient investment in increased security – not least when faced with a future where cyber security is becoming increasingly important to meet an increasing number of threats, as well as new and existing laws and recommendations.

## Contact us

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